

# AESTHETICA

injectables, PMU, piercing & beauty clinic

## TERMS & CONDITIONS

### CLIENT'S HEALTH:

Clients that may have health concerns e.g. blood pressure/circulation issues, skin diseases, have recently undergone an operation, are on medication, pregnant, had cancer or have any other health concern, are advised to check with their GP before booking a treatment as in some cases a GP approval can be required.. When you arrive for your treatment you will be asked to complete a consent form to highlight with the therapist any health concerns to ensure the safety of the treatment.

Certain treatments require a patch test to be performed at least 24-48hrs in advance, Aesthetica won't allow any of such treatments to go ahead without a patch test.

### BOOKING FEES:

To reserve the time slot for your appointment we will require a non-refundable booking fee of 25% of the amount, redeemable against the cost of the service. It can be cash or paid into the following account:

Name: Cristina Del Buono

Sort Code: 60-83-71

Account: 94621308

### DELAYS/CANCELLATIONS:

You can cancel/reschedule your appointment until 24 hrs before, any later than that will result in the loss of your booking fee as it won't be possible for us to fill that slot with short notice.

Punctuality is paramount, so to make sure our schedule (and your treatment) goes to plan we will require you to be on time; any more than 15 minutes late may require us to reschedule your appointment, resulting in the loss of your booking fee, depending on availability and following appointments, but we'll always try our best not to.

If you miss your appointment (no-show) you'll lose the booking fee.

If you can't make it to your appointment please let us know, it's as easy as dropping a text or WhatsApp message to 07442.425696.

In case of repeated no-shows or delays, we reserve the right to refuse appointments.

In the unusual instance where we may need to cancel your booking, we will endeavour to contact you by telephone, email and/or social medias as soon as we can.

### PAYMENTS:

We currently don't accept debit/credit cards (yet!), but cash is accepted as well as bank transfers.

### BEFORE & AFTER PICTURES:

During our treatments we'll take before and after pictures. This is a requirement for our insurance and will also be cropped and posted on our social medias and website.

If you DON'T agree to the use of your before & after pictures for marketing purposes (website and social media), please let us know.

You can change this at any time by letting us know via email: cri.delbuono@gmail.com

### CLIENT SIGNATURE:

I understand that by booking an appointment I agree to the above T&C.